

Why is my courseware not loading with Flash Player 10?

To fix this problem, do the following:

- 1) Copy the CD contents to a hard drive.
- 2) Install the Articulate Updater for Adobe Flash Player 10.
- 3) Double-click the gray Flash 10 Updater icon you'll see on your desktop.
- 4) When the application launches, first select "Scan this computer"
- 5) Uncheck "San Zip Files"
- 6) Check off the drive letter that you copied the CD to (either local or Network)
- 7) Click Start Scan to begin the scan, then follow the prompts to update the found files.

Your courseware should now operate properly. You may burn the courseware back to a blank CD if you choose or run it from your hard drive.

Step 1 - Scan for updates

Scan this computer, a networked drive or a website

What would you like to scan?

Scan this computer

Scan a website using FTP

Zip Files

Scan Zip Files

Select what drives and folders to scan

Scan these local drives

DATA (C:\)

RECOVERY (D:\)

Barracuda (E:\)

Scan these network drives

Additional folder to scan:

C:\users\gabe\desktop

Start Scan